

I am hard-of-hearing and have a hearing aid in one ear and a cochlear implant in the other. I have been using cell phones since 2001 (after Sept 11). It is very important for me to try the cell phone out before I buy it. I cannot hear on all cell phones, and I need a cell phone that is clear and loud. I went to the Verizon store and was able to try out the model I wanted. I now use the LG 4500 phone, and find this best. This should be required by all stores to allow hard of hearing people to try their phones to make sure they can hear on them. Since I cannot add any amplifier to my phone it is essential that I try out before I buy. I should not be confined to just using Verizon stores, and this service should not be taken away!